

2018 ANNUAL REPORT

MPAS Mission
To advocate and protect the legal
rights of people with disabilities.



ELMER L. CERANO
EXECUTIVE DIRECTOR



MICHELLE ROBERTS



JOHN MCCULLOCH
BOARD OF DIRECTORS
PRESIDENT

**Nothing is permanent
but change.**

-Elbert Hubbard

MESSAGE FROM THE EXECUTIVE DIRECTOR AND BOARD PRESIDENT

Michigan Protection & Advocacy Service, Inc. (MPAS) is pleased to present highlights from 2018.

Our decades of advocacy efforts are deeply rooted in disability rights. In the pages that follow, you will see the essence of our mission through stories and the impact of our service footprint. None of the outcomes in this report would have been possible without extraordinary staff and the dedication of a governing Board of Directors. Our team, and our programs, remain a vital resource to the entire state of Michigan.

Nowhere is change more present than within MPAS itself. In January 2019, we

say thank you and farewell to Elmer L. Cerano and welcome Michelle Roberts as our new Executive Director. Elmer leaves a rich 16-year legacy of advocacy contributions to improve the lives of people with disabilities and people with mental illness. Michelle brings passion and knowledge of disability rights from her long-time demonstrated commitment to the work of MPAS and is ready to lead the agency into the future.

We will continue to encourage change that brings us closer to making an inclusive society a living, breathing reality for people living with a disability.

MPAS BY THE NUMBERS 2018



46

Monitoring Reviews of Facilities
Where People with Disabilities
Live



78,222

Students in Special Education
Impacted by MPAS Corrective
Action



\$9,000

In Fines Issued to Nurses, Social
Workers, a Physician Assistant, and
a Medical Doctor Cited for Abuse
and Neglect in Nursing Homes



49,267

MPAS Materials Distributed



5,582

Individual Callers to Information
& Referral



2,159

Facebook Friends (15% increase)



35

**Trainings/Educational
Presentations** to Over
2,084 Individuals



\$119,222

**Waived Work-Related SSA
Overpayments**



76

Facility-based Investigations



9,800

Exchange Newsletter Mailing List



73%

Satisfied Clients



39,272

Website Visits



2018 ADVOCACY HIGHLIGHTS

1. A 9-year-old boy with ADHD and speech and language challenges was being placed in seclusion most of the school day for behavior issues. An MPAS advocate helped the parent secure a functional assessment of behavior and behavior support plan, and the seclusion stopped.

2. MPAS intervened on behalf of a 42-year-old woman with an intellectual disability whose group home staff had dropped her off at an emergency room. The woman was stuck in the emergency room and at one point was nearly transferred to a nursing home even though she did not need nursing care. The MPAS advocate worked with the service provider and guardian and succeeded in helping the woman move to a group home to meet her needs.

3. A 61-year-old man with intellectual and neurological disabilities contracted bedsores in a nursing home. An MPAS advocate filed a licensing complaint alleging neglect of skin care. The complaint was substantiated, and the nursing home was cited for its neglect.

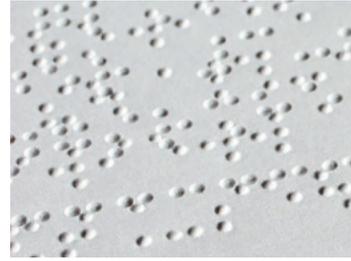
4. A client needed assistance in getting their vocational rehabilitation (VR) case transferred to a different worker so they could get assistance with obtaining eyeglasses and a uniform for work. The transfer was successful, and the client was able to get authorization for the eyeglasses and uniform.



5. An MPAS advocate negotiated provision of applied behavior analysis (ABA) services for a 9-year-old girl with autism and ADHD who had been denied these services from a private insurer for over 1 ½ years. The advocate requested and reviewed records in the case and, once MPAS involvement was noted, the services were then provided.

6. MPAS received a complaint alleging neglect at a nursing facility. Staff requested and reviewed records from the nursing facility and learned a female resident had experienced a fall resulting in fractures to her tibia and fibula. Despite protocol, this resident was not assessed or diagnosed with fractures until much later, prolonging her pain and suffering. Following investigation by the Bureau of Health Professions, the Attorney General's office issued an Administrative Complaint against the doctor. In June 2018 the complaint substantiated a violation of the Public Health Code and the physician was fined \$5,000.

7. MPAS received a call from a gentleman with visual impairments who attempted to vote at his polling location in the August primary. The staff were unfamiliar with the accessible voting machine and made the individual's driver assist him throughout the process. MPAS contacted the clerk for that precinct and notified them of the caller's voting rights. The situation was corrected, and the caller was able to vote independently and privately in the November election.



PLEASE CONSIDER
DONATING

How Can I Support MPAS?

A planned or deferred gift of cash or investment securities.

The Michigan State Bar Foundation's
"Access to Justice Fund."

A cash gift is also appreciated and generally tax deductible.

MPAS

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THANK YOU!

MPAS is a 501(c)(3) nonprofit organization

The Protection and Advocacy for:

1. Individuals with Intellectual and Developmental Disabilities **(PADD)**
2. Individuals with Mental Illness **(PAIMI)**
3. Individual Rights **(PAIR)**
4. The Client Assistance Program **(CAP)**
5. Beneficiaries of Social Security **(PABSS)**
6. Voting Accessibility **(PAVA)**
7. Assistive Technology **(PAAT)**
8. Representative Payee
9. Individuals with Traumatic Brain Injury **(PATBI)**

9

PROGRAMS
OPERATED BY MPAS

Revenue and Support 2018

		Percent
PADD	\$1,344,368	37.0%
PAIMI	\$917,424	25.2%
PAIR/GLADA	\$402,655	11.1%
CAP	\$283,933	7.8%
PABSS	\$150,855	4.15%
PAVA	\$109,492	3.0%
PAAT	\$88,662	2.4%
Rep. Payee	\$59,003	1.6%
PATBI	\$57,603	1.6%
State Grant	\$194,400	5.3%
Private Grants & Contracts	\$0	0.0%
Donations & Miscellaneous	\$26,019	0.7%
	<u>\$3,634,414</u>	<u>63.0%</u>

Expenses 2018

Program Services	\$3,240,459
Management & General	\$398,764
	<u>\$3,639,223</u>

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MICHIGAN



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"Michigan Protection & Advocacy Service, Inc. is mandated by federal and state law to protect the legal rights of individuals with disabilities in Michigan. MPAS receives part of its funding from the Administration on Intellectual and Developmental Disabilities, the Center for Mental Health Services-Substance Abuse and Mental Health Services Administration (SAMHSA), the Rehabilitation

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